

2 minutes segment intro: [Problems currently faced by citizens]

One torn paper. One missing signature. One land dispute that lasted fifteen years over land one family had lived on for three generations. This is not a rare story. This is what happens when critical land processes live only on paper.

The line you see behind me is people waiting for hours, sometimes returning for days, just to submit an application, check its status, or collect a document that proves something they're entitled to.

Today, we're talking about a change that's quietly transforming how citizens interact with the Land Resources Department: the digitization of its services and processes. Land records are a part of this story but only a part of a much larger shift.

Land is often a family's biggest asset, and the paperwork around it applications, approvals, permissions, certificates shapes how safely and easily that asset can be used, transferred, or protected. When that paperwork is slow, hard to track, or hard to access, the asset itself is at risk.

Physical applications bring their own set of problems. Once submitted, they can be difficult to track; there's often no way to know which desk a file is sitting on, or how close it is to approval. They can get misplaced as they move from one office to another. Physical transmission between departments takes time, sometimes adding days or weeks to processes that shouldn't take that long. And government offices simply aren't accessible to everyone, all the time a working day lost to travel is often a working day of income lost too.

On top of this, paper land records fail us in specific ways of their own. They get damaged from floods, fire, termites, and simple decay over decades. They get lost or duplicated, leading to two people holding claims on the same land. They're slow to access, meaning a single copy can mean days of travel and waiting. And they're easy to tamper with, opening the door to fraud and fake sale deeds.

None of this is because people don't care about their land or their paperwork. It's because the system wasn't built for the world we live in now.

Now imagine applications you can track from your phone. Approvals that move between departments in seconds, not weeks. Records that are safe, searchable, and provable instantly. That's what the digitization of the Land Resources Department's services means. Stay with us in the next ten minutes, you'll know exactly how these changes protect what's yours.

[Transition to solution]:

“The challenges you've just seen are now being addressed through a comprehensive digital ecosystem developed by the Land Resources Department. It consists of five specialized online service portals, a unified web portal that brings all these services together in one place, and a dedicated mobile application that enables citizens to access key services anytime, anywhere.”

[Portals part]

[1. Change of Land Use]

“Let's begin with the first service - the Change of Land Use Portal.”

“The Change of Land Use Portal makes the process of land conversion simple, convenient, and transparent for everyone.”

With this online platform, citizens can apply for a change of land use from the comfort of their home, without the need to visit multiple offices or deal with lengthy paperwork.”

From submitting applications and uploading documents to tracking progress, making online fee payments, and downloading approved certificates, every step can be completed through a single digital platform.”

The portal also connects all the departments involved in the approval process, including the Deputy Commissioners, the Land Resources Department, MARSAC, and other approving authorities. This helps applications move more quickly through verification and approval while ensuring transparency at every stage.”

“By making the process faster, easier, and more accessible, the Change of Land Use Portal saves time, improves service delivery, and brings government services closer to the people through a modern digital experience.”

[2. Allotment of Land]

“The next service is the Land Allotment Portal.”

“The Land Allotment Portal makes the process of applying for and managing land allotment simpler, faster, and more transparent for citizens.”

“Through this single online platform, applicants can submit their land allotment applications, upload the required documents, track the status of their application, and receive updates at every stage of the process.”

“The portal brings together all the departments involved in land allotment, including the Deputy Commissioners, the Directorate of Settlement and Land Records, Survey and Settlement Officers, and other concerned authorities. This enables applications to be verified, processed, and approved through a streamlined digital workflow.”

“By replacing manual processes with an efficient online system, the portal reduces paperwork, speeds up approvals, and helps ensure that land records remain accurate and up to date.”

“The Land Allotment Portal is making government services more accessible, transparent, and efficient—saving citizens time while delivering faster and more reliable land allotment services.”

[3. Permission for Registration]

“The third service is the Permission for Registration Portal.”

“The Permission for Registration Portal makes the process of obtaining a sales permit simple and convenient for citizens.”

“Through this single online platform, applicants can submit their applications online, upload the required documents, track the status of their application, and receive updates at every stage of the approval process—all from one place.”

“The portal connects all the departments involved in the process, including the Deputy Commissioners, Superintendent of Police, Sub-Divisional Officer, Sub-Deputy Collector, Secretariat, and the Sub Registrar. This enables applications to move smoothly through verification and approval using a transparent digital workflow.”

“By replacing manual processes with an efficient online system, the portal reduces paperwork, speeds up approvals, and improves coordination between departments while ensuring accurate record management.”

“The Permission for Registration Portal is making government services more accessible, transparent, and efficient—saving citizens time while delivering faster and more reliable sales permit services.”

[4. Land Acquisition including Direct Purchase]

“The fourth service is the Land Acquisition including Direct Purchase Portal.”

“The Land Acquisition, including Direct Purchase Portal, is transforming the way land acquisition is managed by making the entire process faster, simpler, and more transparent.

Through this digital platform, government departments can process land acquisition and direct purchase cases more efficiently, while maintaining accurate records and ensuring every step is tracked online.

Instead of lengthy paperwork and manual follow-ups, applications move through a streamlined digital workflow, helping officials review, verify, and approve cases more quickly.

For citizens and landowners, this means greater transparency, timely updates, and a more efficient process with reduced delays. It also helps build confidence by ensuring that every stage of the acquisition process is handled in a structured and accountable manner.

By using modern technology to simplify land acquisition, the portal improves service delivery, strengthens transparency, and supports faster development projects that benefit both the government and the people.

[5. GIS-based Management of Villages]

“Our final digital service is the GIS-based Management of Villages Portal.”

"The GIS-based Village Management Portal is making settlement and village-level planning simpler, smarter, and more transparent through the use of modern technology."

"With this digital platform, village and settlement boundaries can be accurately mapped and updated — giving a clear, verified picture of where every settlement actually is, not just on paper, but on the ground."

"This matters far beyond land administration. When different government departments — from health and education to rural development and infrastructure — are planning their schemes and services, they need to know exactly which settlements exist, where they are, and who they serve. The portal gives every department that same shared, accurate map to plan against."

"The portal brings different government departments together on one platform, making verification and coordination faster and more efficient. Authorities such as SDO, AC/ADC, DC, Forest Department, and State Level officials can work together through a transparent digital workflow, using the same settlement data instead of separate, inconsistent lists."

"For citizens, this means something very practical: government schemes and services are more likely to actually reach them, because different departments are working from the same coordinates instead of duplicating efforts or missing settlements altogether."

"By reducing manual processes and improving access to accurate settlement data, the GIS-based Village Management Portal supports better-coordinated efforts across departments — and ensures development reaches the communities that need it."

"A digital step towards smarter villages, transparent services, and a better future for every community."

[6. Unified Portal]

"Together, these five digital services are brought together through the Unified Land Resources Web Portal."

"As a single digital gateway, it provides easy access to all Land Resources Department services from one platform."

"Visit www.elandmanipur.gov.in to access all services in one place, anytime."

[7. Mobile app]

"Extending these digital services beyond the web, the LR Manipur Mobile App puts essential land services right at your fingertips."

"With a single login, citizens can access services such as Change of Land Use, Land Allotment, Permission for Registration, along with NGDRS, eSeba Manipur, and Loucha Pathap—all from the convenience of their smartphone."

"Stay connected with your applications, receive real-time updates, and access essential land services anytime, anywhere."

"The LR Manipur Mobile App is available on the Google Play Store. Download it today and experience faster, simpler, and more convenient access to Land Resources Department services."

[Closing]

“With these integrated digital services, the Land Resources Department is building a faster, more transparent, and citizen-centric future for land administration in Manipur. Together, we are making government services simpler, smarter, and more accessible for everyone.”

FIN.
